



City of Fishers Health Department

City of Fishers Sanitation Grading System

Your Sanitation Grading System Score

Every inspection conducted by FHD Food Inspectors is based on the 2004 Indiana Retail Establishment Sanitation Requirements Title 410 IAC 7-24. Violations fall into three categories: **Priority**, **Priority Foundation**, and **Core** violations. Under Fishers Sanitation Grading system, your annual inspection will continue to be based on the 2004 Indiana Retail Food codes until they are updated by the State or the City of Fishers. Each food establishment will start with **100 points**. Points will be deducted for each violation that inspectors document, with point values based on the health risk the violation poses to the public:

Priority: This category consists of elements that, when in place, contribute to the elimination, prevention, or reduction to an acceptable level, hazards associated with foodborne illness or injury. Priority violations are **(5)** points each.

Priority Foundation: This category supports, facilitates, or enables one or more priority elements. Priority foundation violations are **(3)** points each.

Core: This category typically relates to general sanitation, operational controls, sanitation standard operating procedures, facilities or structures, equipment design or general maintenance. Core violations are **(2)** points each.

How Do these Scores Become a Grade?

Grade A: 81 to 100 points An "A" grade designates a facility with exceptional compliance with all applicable rules and regulations.

Grade B: 71 to 80 points A "B" grade designates a facility with acceptable compliance with all applicable rules and regulations.

Grade C: 61 to 70 points. A "C" grade designates a facility that meets minimum requirements for compliance with all applicable rules and regulations.

Temporarily Closed = 60 points or less or an imminent health hazard. The establishment will re-open after all priority violations have been corrected and imminent health hazard is eliminated.

When will I be Graded?

Each food establishment will be issued a grade based on their Initial Routine Inspection. Many establishments, even those scoring an "A" on initial inspection, should expect to be reinspected shortly after their initial inspection to assure that any violations have been addressed. Re-inspections are prioritized based on the health risks posed by the violations cited, so time frames for reinspection may vary but are typically within 1-4 weeks.

An appeal process will be in place for establishments who wish to appeal specific violations in their inspection. Items for consideration of appeal must be submitted via the permit management system (ViewPoint Cloud) within 5 days of the inspection and must detail the specific violation(s) the operator is challenging, along with any accompanying documentation to support that process.

When will My Next Full Inspection Be?

Grade A: Establishments scoring an A on initial inspection can typically expect their next full inspection and grading in approximately 12 months.

Grade B: Establishments scoring a "B" grade on initial inspection should expect to receive at least one more additional full inspection in the same year to assure ongoing compliance. All re-inspections except for the first reinspection following the Initial Routine Inspection will incur a fee and will not result in a letter-grade change.

Grade C: Establishments scoring a “C” grade on their initial annual inspection should expect to receive re-inspections 3-4 times per year to assure ongoing compliance and will be assessed a mandatory reinspection fee for each visit.

All facilities may be reinspected at any time, and no prior notice will be given. Re-inspections may be conducted in response to food-borne illness investigation, consumer complaint, or to assure ongoing compliance with all applicable standards. Complaint-based inspections will not incur a fee unless violations are noted which require a follow-up visit for correction.

[How Can I Receive a Better Grade?](#)

Operators desiring to improve their letter grade will receive guidance and education from FHD Health Inspectors on measures that will need to be taken. FHD Health Inspectors have extensive FDA training and are available to educate and guide facilities on measures that can be implemented to assure a consistent food safety environment. Food safety classes such as ServSafe are offered by FHD and others and will also help assure compliance among the facility staff. The grading scale and point correlations with the Indiana Retail Establishment Sanitation Requirements are available on the FHD website for review by operators.

Additionally, operators may choose to request a full reinspection once per calendar year for the opportunity to improve their letter grade by one level. Operator-requested re-inspections should be submitted to the inspection department via the permit management system (ViewPoint Cloud). Operator-requested re-inspections will typically be conducted within 3 months of the appeal submitted. The new grade and placard will not be issued until all applicable fees are paid and all violations noted on the inspection are corrected.

[How Should I Post My Grade?](#)

Posting of your letter grade placard will be **mandatory** starting in 2023. Each Fishers Sanitation Grade placard will be **required** to be placed in a visible place on the establishment’s front window, door, or wall or within 5 feet of the front door or other direct entrance from the street. Placards must be 4 to 6 feet above the ground of floor. If an establishment does not have a direct entrance from the street, they must post the grade near its point of entry, where it is clearly visible to passersby. The FHD Health Inspector will help identify an acceptable place. Placards must be placed immediately upon receipt of the placard. Restaurant grades will also be available to the public via the Fishers Health Department website. Fees will be assessed for failure to post as directed. IN 2023, placards will be delivered to all operators in June for posting by June 30, 2023. In subsequent years, placards must be posted upon receipt.

[How Will Fees be Assessed?](#)

The fee for the initial inspection and the first violation-based reinspection is included in the annual permit fee. The frequency of repeat inspections will be determined by the initial inspection score and the priority of the violations noted. All re-inspections except for the first reinspection following the Initial Routine Inspection will incur a fee and will not result in a letter-grade change. Operators will not be issued a permit for the following year until all previously assessed fees have been paid.

For More information:

FHD Website: <https://www.fishers.in.us/1158/Food-Safety-Permitting>

FDA Voluntary Retail Standards: <https://www.fda.gov/food/voluntary-national-retail-food-regulatory-program-standards/voluntary-national-retail-food-regulatory-program-standards-november-2022>

Indiana Administrative Code: <https://casetext.com/regulation/indiana-administrative-code/title-410-indiana-state-department-of-health>

Call or email us: 317-567-5045; healthdept@fishers.in.us

Fee assessments:

Permit Fee and initial violation-based reinspection: as posted in current fee schedule

Each subsequent violation-based reinspection: 50% of the annual permit fee cost (varies by type of permit)

Full Re-Inspection (Required based on Grade): 100% of the annual permit fee.

Operator-requested re-inspection: 150% of the annual permit fee.

Failure to post grade placard: \$100 per day.